



UNIVERSITY OF NORTH BENGAL
B.A. Honours 6th Semester Examination, 2021

CC13-PSYCHOLOGY

INDUSTRIAL AND ORGANIZATIONAL PSYCHOLOGY

Full Marks: 40

ASSIGNMENT

The figures in the margin indicate full marks.

Write any two from the following questions (500 words)

20×2 = 40

1. Define leadership. Discuss the behavioral and contingency approaches to leadership. 4+(8+8)
2. What do we mean by emotional labor? Discuss the role and applications of emotions and moods at workplace. 6+14
3. Define groups. What are the properties of groups? Explain in detail about the stages of group development. 2+6+12
4. What is meant by positive organizational behavior? Discuss the concept and applications of emotional intelligence. Explain the role of optimism in positive organizational behavior. 4+8+8

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